# Assistive Technology Strategies in Working with TBI

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# Assistive Technology (AT) is...

"Any item, piece of equipment or product system, whether acquired commercially, off-the-shelf, *modified or customized*, that is used to increase, maintain, or improve functional capabilities of individuals with disabilities."

Assistive Technology Act, 1998

# Considerations

- Financial resources available to assist with TBI work barriers are on decline
- Use of AT to increase productivity and accuracy largely unrealized
- Use of AT conjures up thoughts of high ticket items, i.e. computers, AAC devices, etc.
- > 80% of AT solutions cost less than \$100

# **Every Day Problems!!**

- Just need a quick short term solution
- > Attaching a device or piece of equipment
- > Holding a device in place
- Flexibility in positioning devices
- Independent Starting and Stopping
- Just need a quick short term solution

# As Simple as Duct Tape

- Focus on functional outcomes and available resources
- Have outcome driven goals, not process driven or "same old same old"
- Use creative problem solving or "color outside the lines"
- \$5 and 5 minute solutions may include: tapes, adhesives, fasteners, pipe, wire, etc.

# 5 Minute Solutions

- May not be permanent (Rapid Prototyping)
- Are usually inexpensive
- Materials found in-house or locally
- > Include consumer driven design

#### Records Clerk

- Job Requirements: 1) frequent use of stapler and tape dispenser: 2) repair documents torn by mail room letter opening machine: 3) remove staples from documents
- Goal Improve Productivity
- Problem
  - A. tape dispenser/stapler slides on desk top requiring a two hand activity
  - B. time consuming effort to ID, sort and tape damaged documents
    - C. Staple remover was difficult to manipulate

#### Records Clerk Recommendations

- Use shelf liner from break room or carpet tape under devices as non-slip
- Trial electric stapler and tape dispenser
- Use a "push" rather than "pinch-pull" staple remover
- Consult with mail room on envelope opener machine repair
- Tactfully discuss "preserve and protect" mentality with department head regarding task, process or equipment change

# **Computer Access**

Computer use is frequently an essential job function in most employment or educational settings

- TBI significantly impacts computer access through cognitive, motor and sensory barriers
- Increased function seen by incorporating color coding, sorting of messages by topic or cell phone applications such as JOTT\_www.jott.com

# The Key

Identify cognitive ability and computer interest through a good evaluation

Identify best means of accessing a computer based on individual need, ability and environmental or employment context

Use appropriate hardware and/or software for anticipated outcome

**Background:** Female, 26 y/o college student, S/P motor vehicle accident resulting in severe TBI (2004).

Goal: Resume computer activities, increase computer productivity/accuracy and hopefully return to work

#### **Strengths include:**

- Highly supportive family
- Motivated
- Some preserved new learning capacity
- Low average reasoning
- Good basic attention

#### **Functional Deficits**

- Mobility quadriparesis
- Vision ptosis (drooping eye lids) and double vision
- Communication dysarthria
- Left Upper Extremity limited use due to contractures and tremors
- Right Upper Extremity dominant, but poor fine motor coordination
- Fatigue and Endurance
- Cognition complex reasoning and complex visual stimuli

# **AT Solutions**

- > Flat panel monitor, mounted on arm
- WordQ (reading/typing assistant)
- Big Keys keyboard and keyguard
- Typing stick (left hand)
- Adjustable arm support (left arm)
- Joystick Mouse
- External switch for mouse click/drag
- ZoomText software screen magnification
- Use of Windows accessibility options
- ➤ Use of **Bold** and 26+ font

# Choosing AT

- > Tech support available?
- \$back warranties guarantee
- Compatible with other AT Mac vs PC
- Can it be funded by who and how
- Who does training expertise, how much or long
- Repair who, turn around, shipping
- Changes over time

# 5 Minute Solution Resources

- > Hardware Stores
- Bicycle Repair Shops
- Deep Discount Stores (Dollar Store)
- Goodwill, St. Vincent, etc.
- Garage Sales / Flee Markets
- Construction Site "Dumpster Diving"
- Local Manufacturing Companies
- Major Retail (Radio Shack, Target, Wal-Mart)
- "Ask Your Community"

#### Web Sites

Washington Assistive Technology Act Program: <a href="http://watap.org">http://watap.org</a>

University of Washington Center for Technology and Disability Studies: <a href="http://uwctds.washington.edu">http://uwctds.washington.edu</a>

Job Accommodation Network (JAN) http://www.jan.wvu.edu/